



HAWARDEN COMMUNITY COUNCIL  
ANNUAL REPORT  
2025-26



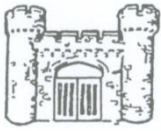
**CYNGOR CYMUNED PENARLAG  
HAWARDEN COMMUNITY COUNCIL**

*ANNUAL REPORT  
MAY 2025 TO MAY 2026*



**Councillor Darren Sterry  
Chair of the Council**

**Sharron Jones  
Clerk and Financial Officer**



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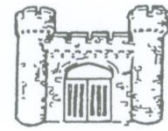


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## **WELCOME FROM THE CHAIR OF THE COMMUNITY COUNCIL**

It gives me great pleasure to present the eighth edition of Hawarden Community Council's Annual Report for my time as Chairman from May 2025 to May 2026, a period of which I have thoroughly enjoyed. Hawarden Community Council is the second largest community within Flintshire but still manages to retain its "village" feel.

This annual report sets out some of the work that the Community Council undertakes and the positive impact it has upon the local community of Hawarden that includes the electoral wards of Hawarden - Aston, Hawarden – Ewloe and Hawarden – Mancot. These three wards were created ahead of the 2022 Local Government elections. I am delighted that we are now operating at full capacity of 21 members having held a number of vacancies over the years.

This year has been thoroughly enjoyable and I have attended commemorative evening events and remembrance events. I have especially enjoyed participating in the Rotary Youth Leadership Awards (RYLA) and always enjoy rewarding our community volunteers and Bursary students each year at a special awards ceremony held after our Annual Meeting in May.



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I enjoy being part of the volunteer team that deliver a successful annual summer carnival each year under a Service Level Agreement with the Community Council. The event grows year and year and we encourage anyone reading this to come forward as a volunteer please?

A fascinating event took place at the Gladstone Library for Founder's Day followed by an interesting historical talk. I was also particularly pleased to attend the Excellence Awards evening at Hawarden High School.

During my period of office, I was invited to attend the official opening of the newly branded Theatr Clwyd which is performing extremely well and provides many and varied productions.

It is encouraging to learn of the good work that continues within our community and I am pleased that so many community groups have benefitted from small grants. (see details on page 14)

I would like to thank the elected members and officers of the Community Council for their hard work during the past twelve months and I particularly enjoyed our Christmas event which provides me with the opportunity to truly say thank you. The members and officers work tirelessly for the good of the community and provide an efficient service.

Particular thanks to be extended to my Vice-Chairman, Councillor Billy Cooper for attending many events during the year and to Councillor Janet Axworthy for taking the lead on RYLA and the North and Mid Wales Local Association of Town Councils.

I look forward to another successful year under the Chairmanship of Councillor Billy Cooper.

Thank you!

*Councillor Darren Sterry*  
Councillor Darren Sterry  
Chairman of Hawarden Community Council



## **SECTION 1 - INTRODUCTION TO THE REPORT**

This annual report sets out to inform the residents of Hawarden - Aston, Hawarden – Ewloe and Hawarden - Mancot about the activities undertaken by the Community Council during the period May 2025 to April 2026. This report will contain an outline of the structure of the Council, an overview of the Council's activities throughout the last year and a financial summary. The report also includes details of all the Community Councillors, members of staff and how to contact the Council.

There are many challenges ahead for Wales and the community of Hawarden including climate change, biodiversity, poverty, health inequalities and jobs and growth. To tackle these challenges, relevant organisations and the community need to work together in order to give current and future generations a good quality of life and we need to think about the long-term impact of the decisions we make today.

The Well-being of Future Generations (Wales) Act 2015 provides a legally-binding common purpose – the seven well-being goals – for national government, local government, local health boards and other specified public bodies. It details the ways in which specific public bodies must work, and work together to improve the well-being of Wales. There is a specific duty under Section 6 of the Environment (Wales) Act 2016 to produce an annual plan on how the council contributes to the climate change and biodiversity plans for the area. A copy can be accessed on the council's website.

This following report outlines how Hawarden Community Council has contributed to the seven well-being goals for the community of Hawarden and covers the municipal year from May 2025 to May 2026 during the Chairmanship of Councillor Darren Sterry.



## SECTION 2 - HAWARDEN COMMUNITY COUNCIL

Hawarden Community Council was formed in 1985 as the successor Authority to the former Hawarden Parish Council.

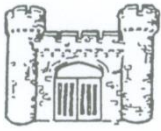
The Community Council comprises three electoral wards following a review of county boundaries in 2022 and now consists of **Hawarden - Aston, Hawarden – Ewloe and Hawarden - Mancot**. There are twenty-one Councillors representing a population of approximately 14,365 (*Source: 2024 citypopulation*). Following the boundary change there are now three seven member wards. However, in 2026 there are proposals from the Democracy and Boundary Commission Cymru to reduce the Hawarden – Aston ward from seven members to six. The Community Council have objected to this as it believes a representation of seven members in each ward provides equality of representation.

Individual Councillor details are listed on pages 23-26.

At the figure head of the Council is the Chairman, who is elected annually from amongst its serving Councillors. The current Chairman is Councillor Darren Sterry who is a resident of Hawarden – Ewloe. The current Vice-Chair is Councillor Bill Cooper who is a resident of Hawarden – Ewloe.

The Community Council employs seven members of staff on a full and part-time basis. Six members of staff work jointly for Hawarden Community Council and Broughton and Bretton Community Council and, via a service level agreement, provide an administrative and maintenance service for Shotton Town Council which employs its own Clerk. Hawarden Community Council also employs its own Lengthsman/Litter Collector.

A staffing structure can be seen at **Appendix 1**.



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The Community Council Offices are located at 113 The Highway, Hawarden (see 'contact us' on page 23) but holds its meetings in the Scout Headquarters, Gladstone Playing Fields, 113 The Highway, Hawarden.

Members of the public are welcome to attend all meetings of the Council and its Committees. The meetings are held at 6.30pm on the second Monday of each month excluding August when the Council is in recess. The meetings are held via a hybrid arrangement to increase public participation. The Council has four Committees chaired by an elected member as follows:

- Staff and General Purposes  
*Chair: Councillor Janet Axworthy*
- Community and Environment  
*Chair: Councillor Ralph Small*
- Planning  
*Chair: Councillor Connor Wynne*
- Finance  
*Chair: Councillor Dave Mackie*





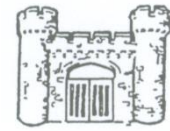
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The Council has appointed two Youth Representatives to represent the youth sector and be a 'voice' on the Community Council for local issues affecting young people.

The Council's main duties include:

- Providing financial and administrative support in respect of all services delivered by the Community Council
- Management and maintenance of the council office located at 113 The Highway, Hawarden and the Council's Depot
- Management and maintenance of street lighting, open spaces and seven council owned play areas (HCC) plus 2 in Broughton and Bretton and 3 in Shotton.
- Management of the Council owned allotment site
- Litter collection throughout the community of Hawarden and provision of litter bins (*where not provided by the County Council*)
- Provision of village name signs at the gateway to the villages
- Provision of CCTV surveillance at the Council Offices and Aston
- Provision of financial support (Grants/Donations) to local community groups and organisations
- Production of walks literature
- Organisation of Remembrance Day service in partnership with the Ewloe and Hawarden branch of the Royal British Legion
- Maintenance of various planters throughout the community
- Custodians of the Hawarden War Memorial (Grade 1 Listed building), the Gladstone Memorial Fountain and the House of Correction
- Maintenance of the public clock at Glynne Way, Hawarden
- Installation each year of Christmas lighting across Hawarden - Aston, Hawarden – Ewloe and Hawarden - Mancot (and as part of the "Joint Agreement" throughout Broughton and Bretton and Shotton)
- Management of numerous annual events that take place in the community throughout the year including remembrance, community volunteers and bursary awards to the students at Hawarden High School
- Management and maintenance of the Gladstone Playing Fields and Tennis Courts
- Provision of community notice boards



- Maintenance and planting of land adjacent to Ewloe roundabout and opposite Ewloe Green CP School.
- Provision of roadside seats
- Jointly manage the pavilion building with Hawarden Rangers Football Club under a Service Level Agreement.
- Provision of an annual carnival with the volunteer Community Events Team under a Service Level Agreement.

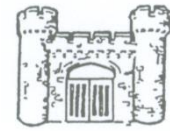


### **SECTION 3 - THE SEVEN WELL-BEING GOALS FOR WALES**

The summary of the Council's activities that follows is based upon the seven well-being goals of the Well-Being of Future Generations (Wales) Act 2015 (hereinafter called "The Act"). The Act defines sustainable development as the process of improving the economic, social, environmental and cultural well-being of Wales by acting, in accordance with the sustainable development principle, aimed at achieving the well-being goals.



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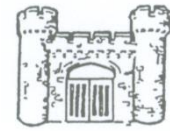
Hawarden Community Council recognises the role it has to play in promoting sustainable development and how it goes about meeting its duty under the Act whilst working for and with its local communities.

The well-being goals are indivisible from each other and explain what is meant by the well-being of Wales. The Community Council embraces these well-being goals and places them at the heart of its planning and decision-making process to improve the general quality of life (well-being) within its administrative area. The seven goals are as follows:

A Prosperous Wales	Cymru Lewyrchus
A Resilient Wales	Cymru Gydnerth
A Healthier Wales	Cymru Iachach
A More Equal Wales	Cymru sy'n fwy Cyfartal
A Wales of Cohesive Communities	Cymru o Gymunedau Cydlynus
A Wales of Vibrant Culture and Thriving Welsh Language	Cymru â Diwylliant Bywiog lle mae'r Gymraeg yn Ffynnu
A Globally Responsible Wales	Cymru sy'n Gyfrifol ar Lefel Fyd-eang

The Act requires the Council to think about the long-term impact of its activities on the community. The Council needs to work together with key partners and agencies in order to achieve these goals. The profile of the community can be accessed via the following link:

[Flintshire and Wrexham Public Services Board - Well-being Plan 2023-2028](#)



## **Cymru Lewyrchus - A Prosperous Wales**

*“An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.”*

Hawarden Community Council has representatives on numerous bodies which aim to deliver future plans to grow the economy within the community. St. David's Park Ewloe continues to expand with new employers building premises and the re-location of Flintshire County Council at Ewloe, Ty Dewi Sant. Hawarden High Street continues to thrive with the recent take-over of the Fox and Grapes public house and the already successful public houses further afield within our community. These businesses help to build community spirit and belonging, offer important employment opportunities and continue to thrive which is a credit to each landlord/publican.

The St. David's Park Hotel is ideally situated just off the A55 expressway for commuters in both leisure and business.

The village of Hawarden has a number of local and specialist stores and small cafes. The communities of Hawarden - Aston, Hawarden - Ewloe and Hawarden - Mancot also hold vital and thriving small business premises and shops.

The Community Council has strong links with its four primary schools and the Hawarden High School and work on various projects collaboratively throughout the year. The Community Council has entered its twenty first year of presenting a small number of Hawarden High School students with a Bursary award to assist them in their studies at university.



### Cymru Gydnerth – A Resilient Wales

*“A nation which maintains and enhances a bio-diverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example, climate change.)”*

The Community Council has attempted to invest in more efficient and environmentally friendly use of energy sources during recent years which has resulted in a reduced carbon footprint and energy costs.

The Council embarked upon a major capital programme to replace its street lights with new LED<sup>1</sup> Heads and Christmas lighting which consume less energy and are more environmentally friendly. The Council continues to benefit from reduced energy bills month by month as each of the Council's stock is updated. At this time, there are only a small number of lights to be replaced with LED which has shown a reduction in maintenance and call-outs.

The council produces an annual bio-diversity report to outline areas where it can enhance and encourage biodiversity as legislated by the Environment (Wales) Act 2016 (Public Authorities subject to the Biodiversity and Resilience of Ecosystems Duty) Regulations 2021 Section 6 Duty on Welsh Councils. (see link on page 6 for details.)

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<sup>1</sup> LED stands for "light emitting diode." A diode is an electrical component with two terminals which conduct the electricity only in one direction. With an electrical current, the diode emits a bright light around the small bulb. Typically, diodes have been used in many technologies such as radios, televisions and computers as an electrical component for conduction.



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The Clerk and Financial Officer continues to work towards a paperless office transferring files from paper to electronic, where possible, and archiving older documents via the Record Office, although the need for paper copy invoices for audit control remains a challenge.

The use of email as a form of communication has greatly increased and large documents are circulated via email rather than in paper copy with the Council's agenda. Since the introduction of the Local Government and Elections (Wales) Act 2021 the council continues to operate remote and hybrid meetings in an attempt to increase democracy and enable more members of the public to attend its meetings virtually.

The Community Council has installed a smart metre at its office to reduce costs and continues to recycle its own waste in order to meet the requirements of the Workplace Recycling legislation that was implemented in April 2024.





## **Cymru Iachnach – A Healthier Wales**

*“A society in which people’s physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood”.*

The Community Council aims to support groups who encourage healthier living and encourage biodiversity.

Clubs that have benefitted during the past financial year from annual or one-off grants include:

- Aston Community Centre
- Hawarden Institute
- Level Road Community Centre
- Mancot Village Hall
- Aston Bowling Club
- Friends of Penarlag
- Hawarden Cricket Club
- Hawarden Park Ladies & Girls FC
- Mancot Community Library

The Community Council is closely aligned to the Community Events team, a volunteer led community group that organises the annual Hawarden Carnival, Santa Dash and other community events under a Service Level Agreement commissioned between the two organisations.

The Community Council is also responsible for 7 children’s play areas within the community, numerous open spaces and sports fields and has an Outdoor Adult Gym on the Gladstone Playing fields. The council has recently committed to ensuring that at least one piece of inclusive equipment is located in each of its play areas and I am particularly pleased to see the installation of new equipment at the Gary Speed play area later in the year.



There are also three Bowling Clubs within the community which benefit from an annual grant.

The Community Council jointly manages an allotment site of 42 plots. There are large, half and quarter plots available to the residents within the community of Hawarden.

The Council has funded or part-funded community defibrillators across the community at Gladstone Playing Fields, Mancot, Ewloe and Hawarden.

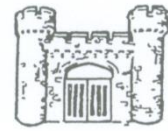
### **Cymru Mwy Cyfartal – A More Equal Wales**

*“A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio-economic background and circumstances)”*

The Council continues to financially support diverse groups within the community and is represented via members on a number of community groups and organisations including Over 50s, Religious Organisations, community and play groups, Rotary Youth Leadership Awards (RYLA), Deeside Round Table and school governing bodies to name but a few.

The Community Council will provide council reports and/or correspondence in alternative formats, on request.

The population characteristics as defined by the “Assessment of Local Well-being for Flintshire” states *“that the age structure of this area is older than that of Great Britain but similar to Wales and the Flintshire average.*



*Population total increased well above Flintshire and Wales average in the past 10 years due to significant developments, particularly in Ewloe.*

*Ethnicity and religion are significantly less diverse than England and Wales averages, but there is a high proportion of “other white” ethnic groups compared to Wales as a whole.*

*Welsh speakers are well below the Welsh average.”*



## Cymru o Gymunedau Cydlynus – A Wales of Cohesive Communities

*“Attractive, viable, safe and well-connected communities”*

The Community Council, in exercising its statutory and consultative responsibilities, continues to engage in issues that affect all people across the community and takes its time to ensure that it makes the best decisions in the interests of the community.

Hawarden Community Council continues to provide support to local community groups via one-off grants or an annual commitment in the case of Community Centres and Bowling clubs.

The Council supports events such as Remembrance, Summer Festivals, Christmas Lights, Santa Dash etc.. These events bring the community together and increase in size and participation year on year.



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There is regular dialogue with the local Police Community Support Officers who respond to issues efficiently.

The Council employs its own Litter Collector/Lengthsman to improve the community environment and keep it tidy and supports a number of Community Closed Circuit TV Cameras to assist with anti-social behaviour throughout the community.

The Council has been successful in obtaining grants from the Welsh Government under the Keep Wales Tidy initiative in earlier years. A butterfly garden and wildlife garden had been installed via this approach.

I am hopeful that we can see more of these initiatives across the community.

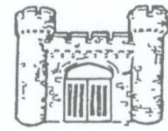


A Wales of Vibrant Culture and Thriving Welsh Language  
Cymru Â Diwylliant Bywiog lle mae'r Gymraeg yn Ffynnu

*“A society that promotes and protects culture, heritage and the Welsh Language, and which encourages people to participate in the arts, and sports and recreation.”*



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The Community Council continues to follow the standards as set by the Welsh Language Commissioner. The Council however converses in the English language to conduct its business.

The most recent statistics show that the number of Welsh speakers in the community of Hawarden is well below the Welsh average. Relevant council documentation will be made available in Welsh or alternative formats on request.

The Council continues to support Hawarden High School with the Welsh Baccalaureate and provides valuable work experience to pupils undertaking this course of study at the relevant time together with the sponsorship of Excellence Awards to pupils at the school as part of the Schools' Awards Presentation Evening.

The Council annually provides a Summer Play scheme in the communities of Hawarden, Aston, Mancot and Ewloe. The scheme is professionally ran by Flintshire County Council and the Community Council provides funding to the County Council on an annual basis so that the scheme can run each year. In some years there is also a provision for lunch.

In January 2021 the Council had land transferred into its ownership by Flintshire County Council for the development of a completely new Community Centre in Ewloe. A delivery team meets on a monthly basis and aims to introduce *the first carbon neutral community centre in the UK.*





**A Globally Responsible Wales  
Cymru sy'n Gyfrifol ar Lefel Fyd-eang**

*“A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to the global well-being”*

The information contained throughout this annual report illustrates quite clearly how Hawarden Community Council contributes towards the enhancement of people's well-being locally.

By retaining its focus on the future requirements of local people and continuing to work closely in partnership with local communities and other key stakeholders who have a wider remit, including Flintshire County Council and members of the Public Services Board, Hawarden Community Council can be confident of contributing positively to national and indeed global well-being.

The Council has an outdoor gym on the Gladstone Playing fields donated by a local play provider, a skate park and 7 play areas within the community of Hawarden. The play area at Gladstone had a significant amount of investment to include inclusive play equipment and access and safety surfacing under the swings in 2025. In 2026 the Gary Speed play area will benefit from improvements including a cone climber and safety surfacing.

The Community Council is jointly responsible for the production of the “*Hawarden Village Trail*” popular booklet which provides an historical account of key points of interest throughout the village. This booklet was jointly produced with the Hawarden Record Office and local researchers.



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The Council has resolved to develop a Place Plan<sup>2</sup> with involvement from the community and such a document will have a “material impact” on future planning applications, if the principal council adopts it as a Supplementary Planning Guidance note.<sup>3</sup> A couple of training events have taken place to understand what is involved. The Community Council has committed £20,000 towards this project in the 2026-27 budget and work will be initiated this year.

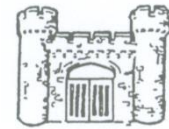
### Local Development Plan (LDP)

Following the adoption of the Local Development Plan (LDP) by Flintshire County Council, one large development has been approved in Mancot and currently under construction, despite the councils’ objections. The larger development at Ewloe was refused recently but is the subject of an appeal.

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<sup>2</sup> Place Plans are a mechanism introduced by Welsh Government for communities to engage creatively with the planning process and for planners to support in place-making initiatives with local people.

<sup>3</sup> Supplementary planning documents (SPDs) are intended to expand upon policy or provide further detail to policies in development plan documents (DPDs), but they do not have development plan status. These documents can demonstrate how policies can be taken forward.

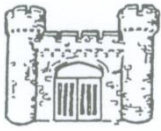


## SECTION 4 – 2025-26 FINANCIAL SUMMARY

The Community Council has an expenditure budget of £573,941 for the forthcoming financial year 2026-27. The Council's precept has been set at £406,189 with further money generated via income raised for the provision of a range of services including allotments, tennis courts and the Council's joint agreement for Administration and Maintenance with Broughton and Bretton Community Council and Shotton Town Council. Each month the salaries and costs of other services are re-charged to Broughton and Bretton Community Council and Shotton Town Council.

A summary of the main areas of the budget expenditure for 2025-26 are shown below:

Heading	Expenditure £	Income £
Staffing	343,794	
Premises	25,273	
Joint Admin		55,561
Joint Maintenance		103,491
General	21,518	
Community Funding	45,900	
Open Spaces	15,220	
Highways/Verges	14,250	
Public Lighting	36,500	
Allotments	3,650	



The council's precept is low as the second largest in the county, please view the leaflet on page 3 of the Council Tax Budget leaflet via this link:

[Council Tax Budget Leaflet 2026-27](#)

## SECTION 5 – 'A COMPETENT COUNCIL'

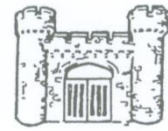
The future is challenging for Community and Town Councils in Wales. The Senedd recently conducted a review of the role, governance and accountability of town and community councils and the findings can be viewed via the following link:

[Role, governance and accountability of the town and community council sector](#)

The Community Council is subject to internal and external audit to ensure that it manages public finances appropriately. Thanks to the diligence of the Clerk and Financial Officer working closely with the Chairman of Finance, and members of the Council, the council's finances are sound and the Council have had a clean audit since 2017.

The Local Government and Elections (Wales) Act 2021 was introduced in April 2021 and allows for the local councils to use the "**General Power of Competence**". This can be applied where a council has a qualified clerk, two thirds of its members have been elected and it has two years unqualified audits. Hawarden Community Council resolved to be a council with the General Power of Competence which shows that the council is a competent council in May 2023 and continues to achieve this status.

All Community Council agenda, minutes, accounts and contact details can be viewed via the council's website or by emailing the office at [mail@hawardencommunitycouncil.gov.uk](mailto:mail@hawardencommunitycouncil.gov.uk). The Community Council is also signed up to the '*Community Charter*' to govern its relationship with Flintshire County Council although this needs updating.



The Community Council during 2022 signed up to the UK Civility and Respect Pledge and in accordance with the Local Government Elections (Wales) Act 2021 have developed a training plan for members of staff and elected members which can be accessed at:

[http://www.hawardencommunitycouncil.gov.uk/Policies\\_and\\_Procedures\\_40703.aspx](http://www.hawardencommunitycouncil.gov.uk/Policies_and_Procedures_40703.aspx)

## **SECTION 6 - DETAILS OF WARDS, MEMBERS AND CONTACT DETAILS**

Details of members including the wards they represent, contact details and political affiliations are available via this link:

[http://www.hawardencommunitycouncil.gov.uk/Councillors\\_40697.aspx](http://www.hawardencommunitycouncil.gov.uk/Councillors_40697.aspx)

### **HAWARDEN - ASTON WARD**



**Councillor  
Joyce Angell**



**Councillor  
Gillian Brockley**



**Councillor  
Helen Brown**



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**Councillor  
Sarah Hinks**



**Councillor  
Margaret Redfern**



**Councillor  
Michael Crockford**



**Councillor  
Liz Kennedy**



**HAWARDEN – EWLOE WARD**



**Councillor  
Janet Axworthy**



**Councillor  
Billy Cooper**



**Councillor  
Dave Mackie**



**Councillor  
Doreen Mackie**



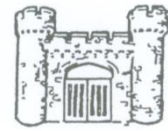
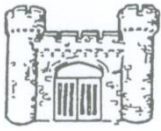
**Councillor  
Emma Preece**



**Councillor  
Linda Thomas**



**Councillor**



**Darren Sterry**

**HAWARDEN – MANCOT WARD**



**Councillor  
Wendy Harrison**



**Councillor  
Stephen Lancashire**



**Councillor  
Colin Randerson**



**Councillor  
Ralph Small**



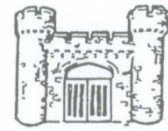
**Councillor  
Sam Swash**



**Councillor  
Ant Turton**



**Councillor**



**Connor Wynne**

## **SECTION 7 – COUNCIL AND COMMITTEE TIMETABLE**

Dates of meetings, Agendas and Minutes of all the meetings of the Council and its Committees are all available via the Council's website at :

Full Council - Hawarden Community Council

Please note that minutes only become an approved document when they have been ratified by Council at the following meeting and may therefore be subject to alteration.

The Council and each of its committee meetings take place in the Scout Headquarters, Gladstone Playing Fields, 113 The Highway, Hawarden 6.30 p.m. on the dates below via hybrid arrangements. Members of the public are more than welcome to attend.

### **Meeting Dates 2026/27**

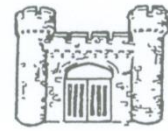
15 <sup>th</sup> June 2026	11 <sup>th</sup> January 2027
13 <sup>th</sup> July 2026	08 <sup>th</sup> February 2027
14 <sup>th</sup> September 2026	08 <sup>th</sup> March 2027
12 <sup>th</sup> October 2026	12 <sup>th</sup> April 2027
09 <sup>th</sup> November 2026	10 <sup>th</sup> May 2027
14 <sup>th</sup> December 2026	

The Community Council meeting is followed by the following committees on a rolling agenda:

Staff and General Purposes Committee  
Community Amenities Committee  
Planning Committee  
Finance Committee



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**SECTION 8 - CONTACT DETAILS:**



Mrs Sharron Jones DBA, CiLCA, FSLCC, BA (Hons) Comm Gov  
Clerk and Financial Officer  
Hawarden Community Council  
113, The Highway  
HAWARDEN  
Flintshire  
CH5 3DN

Telephone: 01244 533692  
Email: [mail@hawardencommunitycouncil.gov.uk](mailto:mail@hawardencommunitycouncil.gov.uk)

**Office opening times:**  
Monday to Thursday 8.30 a.m. to 4.30 p.m.  
Friday 8.30 a.m. to 4.00 p.m.



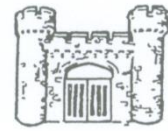
Georgey Griffiths  
Assistant Clerk



Nigel Davey  
Senior Maintenance Officer



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**Howard Williams**  
Maintenance Officer



**Wayne Evans**  
Maintenance Assistant



**Carl Wright**  
Litter Collector/Lengthsman



**Paul Davies**  
Seasonal Worker



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**HAWARDEN  
COMMUNITY  
COUNCIL**



**CYNGOR  
CYMUNED  
PENARLAG**

**STAFF STRUCTURE JUNE 2026**

Clerk and Financial Officer  
(SGJ)  
F/T

Senior Maintenance Officer  
(ND)  
F/T

Assistant Clerk  
(GG)  
P/T

Maintenance Officer (HW)  
F/T

Maintenance Assistant  
(WE)  
F/T

Lengthsman/Litter  
Collection (CW)  
F/T

Seasonal Worker  
(PD)



## Customer Feedback Form

We value your feedback and are committed to continuously improving our services.

### Customer Details (Optional)

Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Type of Feedback (Please tick one)

- Compliment
- Comment/Suggestion
- Complaint

Date of Service/Interaction: \_\_\_\_\_

Please provide details of your feedback:

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How satisfied were you with the service received?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Would you like us to contact you regarding this feedback?

- Yes
- No



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Preferred Contact Method:

Telephone

Email

Signature (Optional): \_\_\_\_\_

Date: \_\_\_\_\_

Thank you for helping us improve our services.